

# Romero Multicultural Hub



To a passer-by, it would seem a non-descript house in a typical Dutton Park street, but the Romero Multicultural Hub is much more.

It is a beacon of hope and welcome to refugees and people seeking asylum who are driven to Australia's shores in search of a safer life for their families.



Romero Multicultural Hub delivers key supports for refugees and people seeking asylum, including:

- individualised case coordination service
- an emergency support pantry
- social inclusion groups run by volunteers, such as English classes, Men's Group, Sewing Group, and an Art Group
- in-house support delivered by individuals donating pro bono services, such as a legal migration advice clinic
- targeted programs provided in partnership with community and organisations, such as cultural exchange tours, job-readiness programs and business workshops.

*"I will never forget the helping hand you extended for us in our difficult times. I would like to express our gratitude towards the Romero Multicultural Hub for the kindness you showed us".*  
Individual supported by Romero

## Fast facts

900+

We support **900+** men, women, children and families who are seeking asylum or living as refugees in Queensland.



We support people from **40** countries, across **130** suburbs throughout Brisbane and Logan.



Romero provides over **200** case work coordination appointments per month

**Want to show your support for refugees and people seeking asylum?**

Donations are gratefully accepted via the following methods:

1. Cash donations at the Romero front desk
2. Online donations at [romero.mercycommunity.org.au](http://romero.mercycommunity.org.au)

*Small act*  
**BIG IMPACT**





### To Buddies Refugee Support Group

Romero Centre is a Multicultural Hub, assisting people seeking asylum who are experiencing high level of physical and psychological pain, violence, anxiety and depression, post-traumatic Stress Disorder (PTSD), torture, diabetes, high blood pressure and cholesterol.

Asylum seekers are the most vulnerable people in the society as they do not have income and disconnected from mainstream social and financial support systems. Most of them suffer homesickness and psychological trauma through the death or separation of family. It is difficult to live without knowing whereabouts of family or friends, or even if they are alive. Loneliness and grief are often key issues.

Many Asylum seekers suffer from both long- and short-term health sequelae in the form of mental illness, PTSD, anxiety, depression and grief and loss. The uncertain immigration status always increases their Psychological distress psychosomatic symptoms.



### Some of the Romero Centre support to people Seeking Asylum

- ❖ Supporting people seeking asylum with food, voucher and clothing
- ❖ Connecting them with hosts to secure short term accommodation
- ❖ Linking them with specific healthcare services for that they can qualify
- ❖ Providing urgent migration consultation to support lodging visa application to the Department
- ❖ Providing English class twice a week as language creates communication barriers
- ❖ Linking them to Red Cross employment support program



Generally, Asylum Seekers came to the country with lack knowledge of Australian legal, financial and health care system. That is why they face high level of stress to adopt a new culture, new language and new environment. The uncertain immigration visa determination process causes the major psychological impact and creates stress to people seeking asylum as it has a power to determine their future in Australia.

**Please look us up on Facebook <https://www.facebook.com/MCRomeroCentre/>, to learn about our work and to support us.**